Bulletin ID: UBCO-CS-00020 **Date of Issue:** 08/09/2024

Bulletin type: Notice

Audience: UBCO DUTY Service Agents & Authorised Repairers

Australia Post standard bike settings

Background:

In August 2024, UBCO launched the DUTY model. Australia post bikes are required to be deployed into service as per the following instructions.

Affected Range:

| Vehicle Type: | VIN From: | VIN To: | Delivery Batch: | Total: |
|------------------|-------------------|-------------------|--------------------|--------|
| UBCO DUTY | 6YAU2CAF5R8000010 | 6YAU2CAF5R8000217 | PO-0000001 | 175 |

Actions: Bikes having PDI carried out on them for the customer Australia post are required to be sent with the bikes in the following settings. Service agents responsible are required to connect to the bike via the app and set bikes to.

- Power output **Normal**
- Re-gen setting Medium

Bikes will need to be put into **Security Mode** at completion of PDI. Follow instruction on following page.



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DUTY QUICK GUIDE

Key Fob Security Mode





Technical Services Manager