

**Bulletin ID:** UBCO-CS-00018  
**Date of Issue:** 02/08/2024  
**Bulletin type:** Service Bulletin  
**Audience:** UBCO DUTY Service Agents & Authorised Repairers

## DUTY – Post-production Rework

### Background:

In August 2024, UBCO launched the DUTY model. Following the initial delivery and subsequent inspection of a sample by UBCO technicians, it has been identified that minor adjustments/reworks are necessary. UBCO is dedicated to ensuring that the DUTY model is delivered to customers in both a satisfactory and safe condition.

### Affected Range:

Vehicle Type:	VIN From:	VIN To:	Delivery Batch:	Total:
UBCO DUTY	6YAU2CAF5R8000010	6YAU2CAF5R8000217	PO-00000001	204

### Overview:

These adjustments will be made during the Pre-Delivery Inspection (PDI) of the bikes to ensure they are both satisfactory and safe before delivery to customers. This process will impact four dealers/service agents and 204 bikes. Below are the specific areas of concern:

- Addition of P-clip for horn cable
- lube side/centre stands and foot brake
- Long bolt supplied with seats incorrect
- Foot rubber cable ties
- Mirror mount saddles to be tensioned up evenly
- Check all brake banjo fittings are firm on the CBS unit behind the front console
- EXT. Harness for telematics
- Bolts for letter carrier
- Cables crossing over battery pad.
- Rear Brake Switch nuts loose
- Captive nuts loose or missing

### Actions:

Affected dealers and service agents will be supplied with a care package containing the required parts. Areas of concern are to be rectified using the following guidance.

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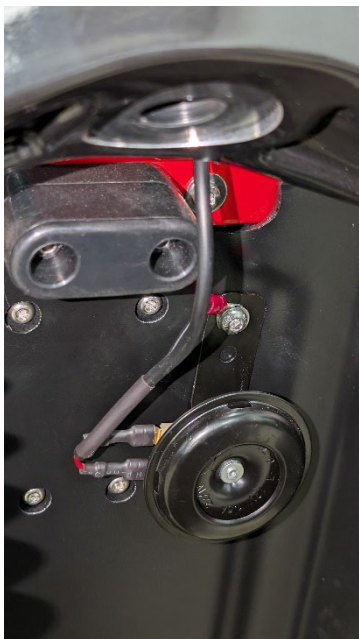
**Title:** Addition of P-clip for horn cable

**Issue:** If the horn wire isn't retained it can get crushed between the steering stop and the triple clamp.

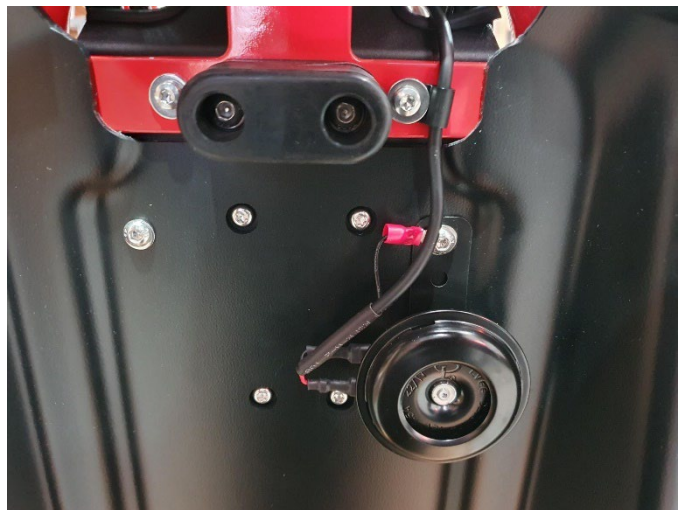
**Action:** P-Clip to be installed on the wire.

**Tools/Materials Required:** T25

No P-Clip



P-Clip Installed



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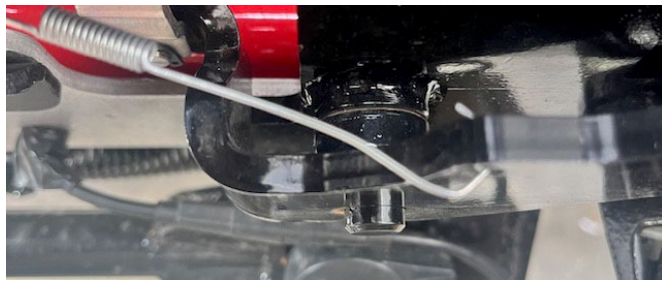
**Title:** lube side/centre stands and foot brake

**Issue:** During production, no lubrication was applied to the side/centre stands and the foot brake lever.

**Action:** Lube is to be applied to the side and centre stands and the foot brake lever. This can be carried out by moving the stand to one side and spraying in the pivot point, complete the same for the opposite side.

Use circlip pliers to remove the foot brake lever circlip to expose the shaft, spray lube and install the circlip.

**Tools/Materials Required:** Wurth HHS 500 spray grease or similar. Circlip pliers

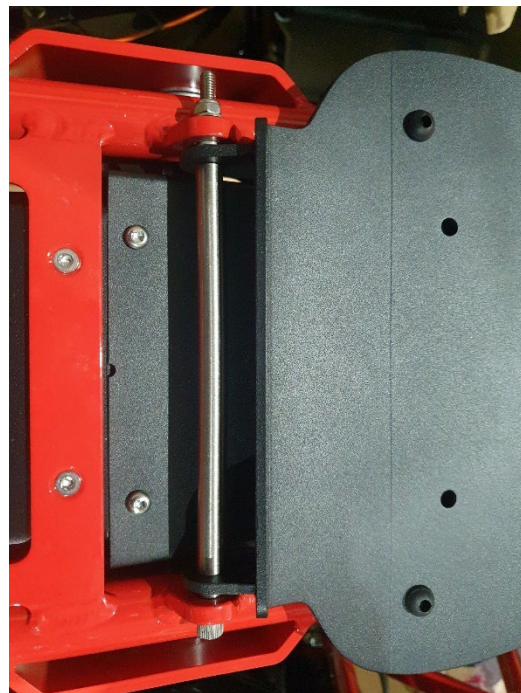
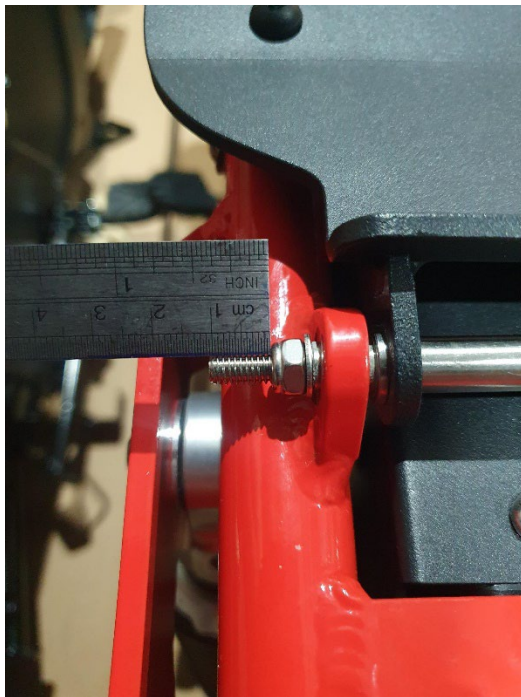


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**Title:** Long bolt supplied with seats incorrect

**Issue:** Bolt supplied for with seat to long.

**Action:** Do not use the supplied single bolt, instead use bolts already installed on the seat pan. Return incorrect parts to UBCO AU.



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**Title:** Foot rubber cable ties

**Issue:** Foot rubber cable ties not cut and mounted correctly

**Action:** Trim the cable tie and rotate it so join is tucked under the footpeg

**Tools/Materials Required:** Diagonal cutters



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**Title:** Mirror mount saddles to be tensioned up evenly

**Issue:** When installing mirror mount saddles if not tensions up evenly this can damage the saddle.

**Action:** Tension evenly when installing mirror mount saddles 5Nm. New longer bolts will be supplied for fitting the Australia Post letter carrier.

**Tools/Materials Required:** 5mm hex bit, torque wrench



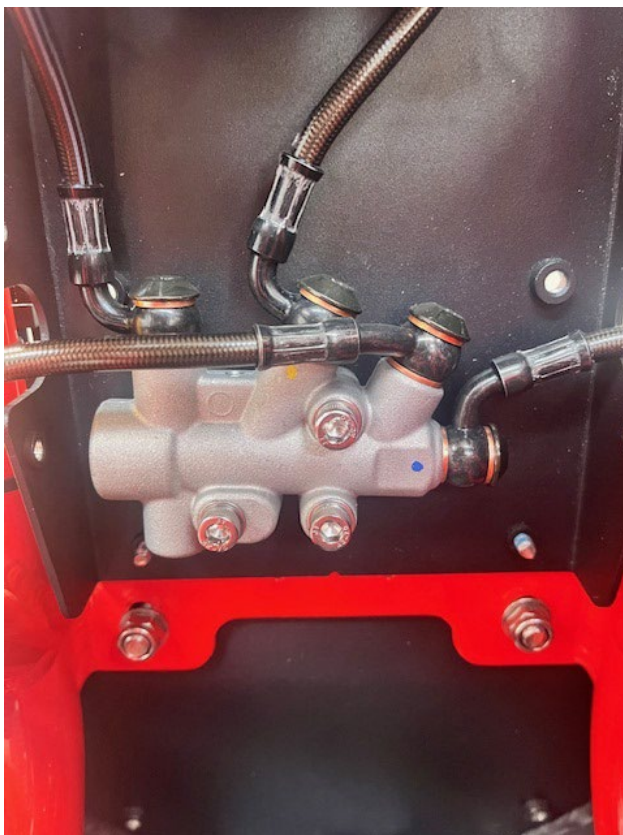
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**Title:** Check all brake banjo fittings are firm on the CBS unit behind the front console

**Issue:** x2 banjo fittings were found to be loose during QA check of bikes when landed in AU. This resulted in some of the brake fluid being lost and poor brake handle pressure.

**Action:** Inspect banjo fittings on CBS unit while front console is removed to ensure tight and nil leaks. Tighten as necessary to 25NM. Carry out brake system bleed if necessary to regain handle pressure.

**Tools/Materials Required:** T30



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**Title:** EXT. Harness for telematics.

**Issue:** Cable is too short and cannot connect to Telemetric Unit.

**Action:** Extension harness to be fitted.





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**Title:** Cables crossing over battery pad.

**Issue:** Battery cables are not secured and could get crushed under the battery.

**Action:** Ensure battery pads are fitted. Secure cable using cable ties to ensure clear of battery/pads

**Tools/Materials Required:** Cable ties



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**Title:** Rear Brake Switch Nuts Loose

**Issue:** During an inspection of the sample Rear Brake Switch nuts on some bikes were found to be loose. This could potentially cause them to rattle off and the bike to have no brake switch.

**Action:** Tighten nuts

**Tools/Materials Required:** 2x17mm spanners



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**Title:** Captive nuts loose or missing

**Issue:** During the initial inspection of sample bikes, there were some captive nuts found to be loose or missing.

**Action:** Replace captive nut using Rivet nut as necessary.

**Tools/Materials Required:** Rivet nut tool.



  
Carlin O' Neill

Technical Services Manager